

Date: Friday, 11th February 2022
Our Ref: MB/SH FOI 5048

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Re: Freedom of Information Request FOI 5048

We are writing in response to your request submitted under the Freedom of Information Act, received in this office on 10th February 2022.

Your request was as follows:

1. Please briefly outline the relevant services within outpatient and/or community physiotherapy that you are commissioned to provide for musculoskeletal conditions, and any services that are specific to back pain?

The Walton Centre NHS Foundation Trust is a Specialist Neuroscience Tertiary Care Centre; we do not receive referrals for physiotherapy for back pain. The role of the Extended Scope Practitioners at The Walton Centre is to use complex decision-making processes to manage patients presenting with spinal conditions, rather than deliver a physiotherapy service; therefore we cannot provide this information.

2. What is the current average waiting time for a musculoskeletal physiotherapy appointment for a new referral or self-referral for non-specific lower back pain? (if you are not able to answer this specifically for low back pain please provide the figure for musculoskeletal physiotherapy more generally in your service)

N/A

3. How has the waiting time for musculoskeletal physiotherapy appointments for lower back pain changed over the historical time period for which you have data? If possible, an annual figure for each of the last 5-10 years would be most helpful. (Again, please answer for general musculoskeletal physiotherapy services if you do not hold specific data for back pain).

N/A

4. How many patients are currently on your waiting list(s) for physiotherapy services for lower back pain?

N/A

5. How many patients are currently on your waiting list(s) for physiotherapy services across all musculoskeletal conditions?

N/A

6. Does your musculoskeletal physiotherapy service(s) accept self-referrals from patients for back pain (as opposed to requiring a GP or primary care referral)?

N/A

7. What is the contract type by which you are commissioned to provide musculoskeletal physiotherapy services?
- a. If paid by activity and/or outcomes/results please provide the unit costs used to charge the CCG (e.g. cost per physio appointment)
- b. If part of a block contract please provide the details of any KPIs (and the associated incentives) within that block contract used to measure/monitor the quality of MSK physiotherapy services

N/A

8. How does the average healthcare spend per patient for non-specific low back pain break down across different services and costs?

N/A

Please see our response above in [blue](#).

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All information supplied by the Trust in answering a request for information (RFI) under the Freedom of Information Act 2000 will be subject to the terms of the Re-use of Public Sector Information Regulations 2005, Statutory Instrument 2005 No. 1515 which came into effect on 1st July 2005.

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Further information can be found at www.opsi.gov.uk where a sample license terms and fees can be found with guidance on copyright and publishing notes and a Guide to Best Practice and regulated advice and case studies, at www.opsi.gov.uk/advice/psi-regulations/index.htm

If you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to the Freedom of Information Office at the address above.

Please remember to quote the reference number, FOI 5048 in any future communications.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioners Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.

Yours sincerely

Mike Burns



Mr. Mike Burns, Executive Lead for Freedom of Information